November 2026

F.A.O Aero Club

We are writing to update you on our operating hours following a review of our bookings across all ELA Active facilities.

One of our main focuses over the last twelve months has been on improving the well-being of our staff, which is a priority to ensure we can provide well-trained and enthusiastic staff who deliver excellent customer service and standards for all of our centre users. One of the steps we are putting in place is to ensure that all staff have a good work-life balance and work a suitable balance of hours across the entire week.

From 2nd January 2027, our weekend operating hours will be changing to 8:00am – 4:00pm. As a result, we will no longer be able to offer bookings outside of these hours, which, in addition to supporting staff as outlined above, will also ensure that working hours better support the operating needs of our facilities.

We have carefully reviewed all existing bookings to minimise the impact of these changes wherever possible. Unfortunately, to accommodate the revised operating hours, your club's booking will now need to finish at 4:00pm, resulting in a reduction to your current booking time.

We appreciate that this will impact your club and apologise for the inconvenience this may cause. Unfortunately, due to existing bookings and facility availability, we are unable to offer alternative times or additional hours to accommodate the time lost.

All other current booking arrangements will remain unchanged, with all activities completed and the facility vacated by this time.

While we appreciate that these changes may be unexpected, we realise that you will need time to plan and communicate the changes to your members, so we wanted to ensure we communicated them to you as promptly as possible.

We thank you for your continued support and understanding.

Best wishes,



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